

Annex A Annual General Meeting 2016

### SIKH WELFARE COUNCIL

SINGAPORE

JAN KI SEVA UTTAM KAMMA (Service to Humanity is the Highest Deed)



**ANNUAL REPORT 2015** 

### Our Mission

# To improve the welfare and well-being of the community.

To meet this mission, we have expanded our:

- Programs
- Scope of Support
- Assistance to the Needy

**BUT MORE NEEDS TO BE DONE** 



# Sikh Welfare Council (SIWEC)



- Registered Institute of Public Character (IPC). As such we do not only help SIKHS.
- A full-member of the National Council of Social Services (NCSS)
- Provided access to NCSS/Comcare database
- Does not belong to any individual or Sikh Institution, it <u>belongs to</u> the whole community.
- There is a greater need now for Welfare services due to the ageing population and economical/social challenges faced by the youth.
- Increase in the number of programmes/services we are providing.
- Works closely with other VWO's (AWWA, ASHRAM) and government agencies (SSO's ,FSC's ,SINDA ,MSF) to tap in on their resources and expertise.

We are manning a 24 hour Emergency Hotline for the Community



# UPDATE ON SIWEC SUPPORT SERVICES



# FAMILY SUPPORT SERVICES

#### FAMILY SUPPORT SUMMARY OF CASES AS AT MAY 2016



	YEAR TO DATE	2015
A. Number of Families at the start of the period	16	18
B. Additions of families during the Period	4	3
<ul> <li>C. Reductions of families during the Period</li> <li>Client supported by Children</li> <li>Client started working</li> </ul>		<b>5</b> 2
<ul> <li>Spouse / Children started working</li> <li>Admitted to Nursing Home</li> <li>Non Compliance with SIWEC Rules</li> </ul>		
Deceased		1
<ul><li>Migrated / Referred Out</li><li>Other factors</li></ul>	1	2
D. Number of Families at the end of the period	19	16

### FAMILY SUPPORT MONTHLY ASSISTANCE TO CLIENTS



ASSISTANCE	No of	May 2016	3 Amount		o Date Amount	2015
7100101711102	Clients	FA	FR	FA	FR	2010
Financial Only	3	\$700		\$3,350		\$7,050
Ration Only	3		\$470		\$1,800	\$8,040
Financial & Ration	13	\$3,830	\$2,200	\$18,250	\$9,750	\$66,485
Sub-total		\$4,530	\$2,670	\$21,600	\$11,550	
Overall Total	19	\$7,	200	\$33	,150	\$81,575

Total for 2014 : \$91,760

### Our Other Family Support Services



#### Some of the areas SIWEC assisted included:

- Working with SSO's to find jobs for client or their spouse /child
- Mediation to help reconcile families
- General Counselling
- Improvement of furnishings in homes
- Cleaning / Maintaining homes
- Befriending

### Collaboration with TWC2



- SIWEC has also embarked on a collaboration with a non-profit organisation "Transient Workers Matter Too" (TWC2).
- · They assist transient workers with any issues they may be facing
- SIWEC assisted them in translating their brochures into Punjabi and also have found them two volunteer interpreters.







## FAMILY SUPPORT AD-HOC CASES



S/N	Туре		to Date 016	Last Year (2015)
		Local	Foreign	Total
1	Mediation with Employers	0	1	2
2	Mediation with Families	1	0	9
3	Counselling & Advise	5	0	30
4	Referral to Government Agencies	7	0	15
5	Others	2	3	13
	TOTAL	15	1	69

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### EDUCATION SUPPORT SERVICES

#### EDUCATION SUPPORT



#### Academic Excellence Programme

- Improve children's performance in schools, particularly Mathematics, Science and English
- Partnership with Singapore Sikh Education Foundation (SSEF).
- Still seeking a fulltime Education Project Officer
- Currently supported by SIWEC Officer
- The Officer works under the guidance of the SSEF and will be funded by SIWEC
- Children in Primary 1 to 4 who need help have been identified and are being helped in the areas of:
  - Tuition for children
  - Assistance to families
  - Counselling
- 17 students have benefitted from this program and currently we have 33 students.

#### **EDUCATION SUPPORT**



#### Financial Assistance For Punjabi Education

- Supporting \$400 per student for school fees, books and uniforms
- Financial support given till date since 2014:

Year	2016	2015	2014
Amount	\$33,600	\$32,400	\$43,200

- Will continue in 2017 and beyond
- Holistic approach being adopted to determine if these students and their families need additional help.
- · So far 3 families have already been identified

#### **EDUCATION SUPPORT**

Support for Children in Homes



#### Chen Su Lan Methodist Children's Home

- 1 Sikh child currently in the home
- SIWEC has arranged for a Punjabi tutor to assist her in their Punjabi Language
- SIWEC Secretariat staff keep in constant contact with the child/social workers to tend to the socio-emotional needs of the child.



#### Melrose Home Children's Aid Society

- There is currently one Sikh girl at the home
- SIWEC has arranged for a tutor to assist her in her Punjabi language





# ELDERCARE & SENIOR CITIZEN ACTIVITIES



#### ELDERCARE SENIOR CITIZEN ACTIVITIES SUNHERI SAHELIAAN / SUNHERAY PAL



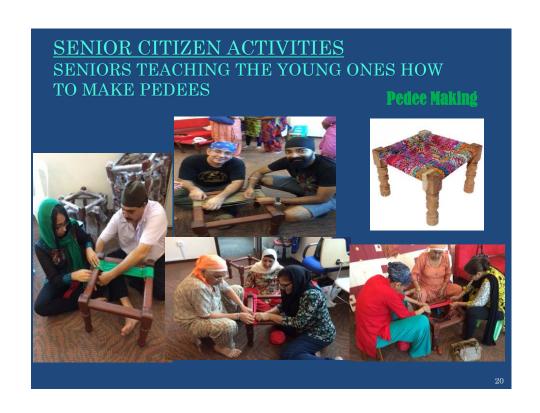
- Aimed at providing seniors with a medium to meet and embark on mini-workshops, which empower them with skills that may help them cope with their ailing health.
- These mini-workshops are divided between other leisurely activities and outings. Examples of activities are,
  - Health talks
  - Flower arrangement classes
  - Talks on legal issues
  - Cooking classes
  - Talks on the new pioneer generation scheme
  - Visit to Sentosa
  - English speaking program for those unable to speak whereas for those who can speak English, they have games session.

### SENIOR CITIZEN ACTIVITIES SCOPE PROGRAM



- New Program "SCOPE" started in February.
- Due to over-whelming response we have started a second session in April.
- It is targeted to the younger working adults (Age: 50+)









# HEALTHCARE SERVICES

### **HEALTHCARE**AMBASSADOR PROGRAMME





- To <u>provide</u> patients & their families with <u>guidance</u> in obtaining assistance from various health agencies
- to provide <u>moral & emotional support</u>
- to provide <u>spiritual support</u>.



- SIWEC has written to <u>all hospitals</u> to inform them on our services.
- All institutions are encouraged to make periodic announcement during their programmes to alert the public of our services



• SIWEC currently has 15 active Health Care Ambassadors.

Have engaged a part time staff to regularly visit and befriend patients and residents at homes.

## **HEALTHCARE**NUMBER OF VISITS



Visits	2016	2015
Visits to Institutions	82	195
Visits to Residences	27	38
Visits to Hospitals	27	56
Thye Hua Kwan Home	0	11
Total	136	300
Average Per Month	27.2	25

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HEALTHCA SIKHS IN NUR	A SEWA UTAN KAAN				
Institution	0040	No of		0045	Reasons/Remarks
	2016	Add	Less	2015	
Ju Eng Home	1	0	0	1	Polio/ No family support
CDC	1	1	0	0	Old Age
TTSH - Ren Ci	2	0	0	2	Dementia/ Bedridden (ADL Dependent)
Jamiyah	4	0	0	4	Homeless/ No family support
Sree Narayana Mission	0	0	0	0	2 residents passed away in Oct & Nov
Moral Welfare Home	4	0	0	4	Dementia/ Disability
Ren Ci Nursing Home	2	0	0	2	Old age & Physically Challenged
Society for the aged sick Hougang	2	0	0	3	Destitute/ Dementia
Bukit Batok Home for the Aged	2	0	2	5	Destitute/ 1 Discharged
Residing in Own Homes	4	0	0	5	3 ladies (1 amputee) & 1 man (visited by ranjit)
United Medicare Centre	2	0	1	0	Destitute, Cancer, Alcoholic
TOTAL	24	1	3	26	



PRISON
COUNSELLING
& AFTERCARE
PROGRAMME

### Prisons/Counselling and Aftercare Programme



This program focuses on the following activities:

#### While in Prison

- Provide spiritual and rehabilitative counselling to inmates.
- Address the needs of the inmates.

#### Post Release

- Assist in finding meaningful employment through organisations like SCORE/SACA.
- Follow up counselling.
- Collaboration with aftercare associations like THE ASHRAM.

Counsellors meet inmates on a weekly / fortnightly basis.



### Prisons/Counselling and Aftercare Programme



- Employed full-time Counselor
- Focus for 2016/2017
  - ☐ Ongoing weekly counselling sessions
  - □ Counseling for families of inmates
  - ☐ Befriending/Aftercare
- Events at the Prison Annually
  - Vesakhi celebrations
  - ☐ Guru Nanak Dev Ji's B'day Celebrations



## REHABILITATION & AFTERCARE SESSIONS



Visits	May 2016	2016	2015
Number of Counsellors	16	16	14
Counselling Sessions	<b>25</b>	136	175
Inmates	48	49	46

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# FAMILY BEREAVEMENT SERVICES

### Family Bereavement Services



#### **SIWEC Guides Families in:**

- · Booking of the crematorium
- Arranging for the hearse and driver
- · Assisting with obituaries
- Making transport arrangements for condolers
- · Assisting in bathing the body
- Booking the Gurdwara for prayers
- · Providing follow up grief counseling
- Foreign persons repatriation assistance



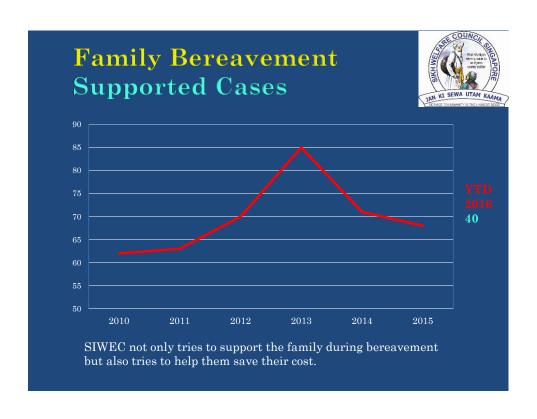
# Family Bereavement Services



#### **SIKHI PROCEDURES at Crematorium:**

- MANY VARIATIONS NOW (Depends on Giani/Temple):
  - Simran
  - · Japji Sahib
  - Salok Mahal 9
- RECITING OF KIRTAN SOHILA

**CAN WE STANDARDISE THE PROCEDURE?** 



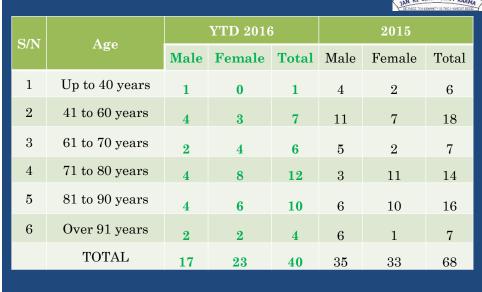
# BEREAVEMENTS CREMATION ANALYSIS



S/N	S/N Gurdwara		2016 "Gender" Analysis			2016 "Day" Analysis		
		Male	Female	Total	Weekday	Weekend	Total	
1	Central Sikh Temple	4	4	8	7	1	8	
2	Silat Road Sikh Temple	1	2	3	2	1	3	
3	Khalsa Dharmak Sabha	3	3	6	5	1	6	
4	Sri Guru Singh Sabha	6	8	14	9	5	14	
5	Pardesi Khalsa	1	0	1	1	0	1	
6	Gurudwara Katong	1	2	3	3	0	3	
7	Gurudwara Yishun	1	4	5	3	2	5	
	TOTAL	17	23	40	30	10	40	

### **BEREAVEMENTS**





# BEREAVEMENTS CAUSE ANALYSIS



Total
10
14
21
5
18
68



# OVERALL CLIENT SUMMARY

# SIKH WELFARE COUNCIL OVERALL CLIENTS SUMMARY



S/N	Programs	2016 YTD Total	2015 Total
1	Financial Assistance	20	21
2	Bereavement Services	40	68
3	Children Home	2	2
4	In House – Counselling	17	69
5	SIWEC Client Tuition Program	5	11
6	Academic Excellence Program	33	6
7	Prison Counselling	49	46
8	$Health care-Institutional\ Homes$	24	29
9	Healthcare – Residence	6	5
10	Senior Citizens Program	138	87
11	MOE – FAS Students	84	81
	TOTAL	389	425



### SIWEC OUTREACH PROGRAMME 2016

### SIWEC Outreach Programme



- Throughout the year, SIWEC has been presenting our programmes to the Sangat in the Gurdwaras / Sikh Institutions.
- We have also presented our activities and upcoming plans to the Management Committees of almost all the Institutions at their respective grounds.
- The last talk was conducted on 27<sup>th</sup> March 2016 at Pardesi Khalsa Dharmak Diwan.



### Other SIWEC Activities



- Some of the activities conducted by SIWEC that benefitted the society at large include:
  - These included Welfare/Health days that encompassed:
  - talks on writing of wills
  - making a Lasting power of attorney (LPA),
  - Coping with Arthritis and a myriad of health checks.
  - Talk On Medishield life
- Planning another 3-4 activities this year.

# SIWEC Outreach Activities 2016



Location	Date	Events
PKDD	March 27	SIWEC Presentation to Sangat of Pardesi Khalsa
CST	April 10	SIWEC Booth set up to create awareness of programs
CST	April 12	Health Screening by NKF
Sunlove Home	June 25	Presentation of Cheque and Lunch for the residents sponsored by well wishers from Katong Gurudwara
SRST	July 06	Health Screening by NKF, Booth by SANA, Booth by SCS, Booth by SIWEC
CST	November 13-15	SIWEC Booth, NAMS Booth and lecture
Naam Ras @ EXPO	December 23-26	SIWEC Booth, NAMS Booth, AWARE

NKF: National Kidney Foundation

SANA: Singapore Anti Narcotics Association

SCS: Singapore Cancer Society

NAMS: National Addiction Management Services AWARE: Association of Women for Action and Research



# 4. PRESENTATION & ADOPTION OF 2015 AUDITED FINANCIAL STATEMENTS

#### **INCOME & EXPENDITURE JAN TO DEC 2015** 2014 2015 INCOME Total Tax Exempt Receipt Income \$461,115 \$462,348 Total Other Income \$25,856 \$183,288 TOTAL INCOME \$486,971 \$645,636 **EXPENSES** \$381,427 Total Operating Expenses \$304,054 Total Administrative Expenses \$74,783 \$98,977 Total Other Expenses \$7,087 \$21,922 TOTAL EXPENSES \$400,759 \$487,491 SURPLUS / (DEFICIT) \$86,212 \$158,145

# Internal Audit Performance



Year	Score	Range	Conducted by
2015	90.0%	Excellent	Inderpal Singh
2013	72.5%	Good	Harnek Singh
2012	75.5%	Very Good	Inderpal Singh

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### Waheguru Ji Ka Khalsa Waheguru Ji Ki Fateh

A BIG THANK YOU
TO ALL INSTITUTIONS FOR
YOUR GREAT SUPPORT